Transform experience, simplify services

vodafone Netherlands

Vodafone Netherlands, the second largest mobile operator in the county, was facing a maturing market, changes in customer demand and a raft of new competitors that left the company with legacy systems and processes unable to meet new market challenges. But with Amdocs CES 8.1 driving a major BSS transformation, Vodafone Netherlands is set to **improve customer experience, competitive advantage and operational efficiency.**

amdocs
embrace challenge
e^xperience success

Customer Experience Systems (CES)
BSS transformation
Amdocs Managed Services